Chlamydia Screening

Specification for a Pharmacy Local Enhanced Service

Date: 1st April 2012 – 31st March 2013

Introduction
All pharmacies are expected to provide essential and those advanced services they are contracted to provide to all their patients. This enhanced service specification outlines the more specialised service to be provided for screening sexually active young people for Chlamydia infection. No part of the specification by commission, omission or implication defines or redefines essential or advanced services.

This service is commissioned under paragraphs 4 and 5 of The Pharmaceutical Services (Advanced and Enhanced Services) (England) Directions 2005. This document constitutes the agreement between the pharmacy and MK PCT in regard to this LES.

Service description

Chlamydia screening

- Pharmacies will provide Chlamydia screening kits to sexually active males and females aged 15 to 24 (inclusive) opportunistically.
- Advice on how to utilise the kit, how to return it for testing and what will happen following completion of the test will be provided.
- Health promotion advice around safe sexual practice will also be provided, together with advice on where further support is available locally.

Background
Genital *Chlamydia trachomatis* infection is the sexually transmitted infection most frequently diagnosed in genitourinary medicine (GUM) clinics in England. Prevalence of infection is highest in sexually active young men and women, especially those aged less than 25 years. Untreated infection can have serious long-term consequences, particularly for women, in whom it can lead to pelvic inflammatory disease (PID), ectopic pregnancy and tubal factor infertility. Since many infections are asymptomatic, a large proportion of cases remain undiagnosed, although infection can be diagnosed easily and effectively treated.

The National Chlamydia Screening Programme seeks to provide screening on an opportunistic basis to all sexually active man and women aged from 15 to under 25 years old. There is a national target of achieving 35% of the target population screened. Although the Milton Keynes health economy is performing better than many in the South Central SHA the NHS Milton Keynes wishes to improve this position by widening access to a screening service and by improving the positivity rate with more effective targeting.

Aims and intended service outcomes

- To increase access to the National Chlamydia Screening Programme by providing additional locations where people can access screening.
- To increase access for young people, to sexual health advice and referral on to specialist services where required.
- To increase clients’ knowledge of the risks associated with sexually transmitted infections (STIs).
- To strengthen the network of contraceptive and sexual health services to help provide easy and swift access to advice.

N.B. Contact tracing of positive patients and subsequent treatment will be undertaken by the Milton Keynes Chlamydia Screening Office (CSO).
Service to be provided

The pharmacy will offer appropriate males and females aged 15 - 24 years the opportunity to be screened for Chlamydia infection (e.g. to young people who present requesting a screen, or pro-actively approach young people who purchase condoms, when dispensing oral contraceptives and when supplying EHC).

1. The pharmacy will offer to give the client a kit to conduct a test at home and will advise the client that alternatively they can order a free postal kit to use at home from www.freetest.me.

2. The service will be provided in compliance with Fraser guidance¹ and Department of Health guidance on confidential sexual health advice and treatment for young people aged under 16 years². If a young person is not deemed to be Fraser competent the pharmacy will refer the client to the Sexual Health Outreach Nurse.

3. The pharmacist shall explain the benefits of screening, demonstrate how to use the test and explain how results will be communicated to the person. The person shall be given a Chlamydia screening kit, supplied by the CSO. The pharmacist shall encourage the client to complete the appropriate documentation during the consultation, but the client must be allowed to complete certain designated confidential fields later if preferred. If facilities are available the pharmacist will also encourage the client to do the test immediately. The pharmacist will tell the client how they can return the test (to the pharmacy, any GP practice or to Brook). Any tests returned to the pharmacy will be taken by the pharmacy to a GP practice within one working day for collection by the laboratory. Pharmacists will provide support and advice to people accessing the service, including advice on safe sex, condom use and advice on the use of regular contraceptive methods, when required. The pharmacist will also give the client a pack containing information leaflets for local services and safe sex advice. The pharmacist will request client consent and will refer the client to the Sexual Health Outreach Nurse.

4. The pharmacy must maintain appropriate records to ensure effective ongoing service delivery and audit. Records are confidential and should be stored securely and for a length of time in line with local NHS record retention policies.

5. The part of the pharmacy used for the provision of the service must provide a sufficient level of safety and privacy (including visual privacy where appropriate), which in most circumstances will be at the level required for the provision of the Medicines Use Review service.

6. Pharmacies will offer a user-friendly, non-judgmental, client-centred and confidential service.

7. The pharmacy contractor must ensure that pharmacists and staff involved in the provision of the service have relevant knowledge and are appropriately trained in the operation of the service, including sensitive, client-centred communication skills. Pharmacists and staff providing this service should also be aware of local and national guidance on safeguarding children, as it is possible that people under the age of 16 will request screening.

8. The pharmacy contractor must have a standard operating procedure in place for this service.

9. Pharmacists will gain informed consent before sharing any relevant information with other health care professionals and agencies.

10. The CSO will be responsible for the provision of the screening kits and promotional material to pharmacies.

11. The pharmacy will be responsible for maintaining adequate stock of Chlamydia packs. These can be ordered from MK CSO. Tel: 01908 200933.

12. NHS Milton Keynes will coordinate the promotion of the service locally in order to ensure young people and other local health care providers are aware that the service is available from local pharmacies. Materials specifically designed to promote the service should be displayed on site to promote availability.

   i. Clients aged under 25 requesting advice or support concerning contraception or sexual health should be signposted to Brook MK (624...
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South Fifth Street, Milton Keynes. Telephone: 01908 669215. Their sexual health outreach nurses can be contacted: Maggie Burchell 07864946573, Ella Morris 07912732005

Payments
The pharmacy contractor will be paid £5.00 for each completed test received by the laboratory.

- The pharmacist will complete a monthly audit form and enter the claims on the Monthly Summary Claims Form. An initial supply of these forms will be provided by NHS Milton Keynes (an electronic version will be available on the pharmacy pages of the PCT website www.qualitymk.nhs.uk), but the pharmacy is responsible for copying these for ongoing claims. The completed claim form will be submitted to Rosa Morris at NHS MK and NHS Northamptonshire Cluster\(^1\) to be received by 4\(^{th}\) of the following month. The claim form may be submitted electronically to rosa.morris@northants.nhs.uk. The Pharmacy Team will process claims from approved service providers to PPD (Prescription Pricing Division) via SBS (NHS Shared Business Services). Payment will be included on contractors' monthly statements from PPD.

NHS Milton Keynes & Northamptonshire will then send details of activity to CSO. Pharmacies will receive payment on their monthly statements identifiable as LS7. Any necessary adjustments to payments will be reclaimed in subsequent months if NHS Milton Keynes & Northamptonshire is notified by CSO.

The claim forms will be used by CSO for analysis & audit.

Requirements for accreditation to provide this service
This service must be provided by a pharmacist who:

- Is currently registered with GPhC,
- Is working from a pharmacy who has returned a signed LES contract to Primary Care Contracts at NHS Milton Keynes.
- Has attended the PCT initial training for Chlamydia LES and any update training as advertised and has submitted a certificate of attendance to PCT with signed contract agreement.
- Has a satisfactory Criminal Records Bureau check (see below).
- The pharmacist will also be able to demonstrate a Continuing Professional Development portfolio which supports all aspects of this work during the last 12 months. This evidence must be submitted with the signed service specification to Nikki Hughes at NHS Milton Keynes.
- If the accredited pharmacist leaves the branch the contractor must notify Nikki Hughes at NHSMK at the end of the month in which this happens. The contractor must notify Nikki Hughes immediately if staff changes mean there is nobody accredited to deliver the service.
- A copy of the signed service specification must be kept in the branch for reference.

CRB Checks:
CRB applications should be arranged with TVPCA who undertake these on behalf of Milton Keynes PCT. To remain accredited, the CRB check must be current. Contact Tracie Mullan for details 0118 918 3333 tracie.mullan@tv pca.nhs.uk.

Variations to and termination of the agreement
The PCT may vary the terms of this service specification or terminate this agreement with three months notice in writing to the contractor. The contractor may terminate this agreement with three months notice to the PCT.

If the service provider is unable to meet all of the requirements of this specification the PCT reserves the right to terminate this agreement with immediate effect.

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\(^1\) Address: NHS Milton Keynes and NHS Northamptonshire, Francis Crick House, Summerhouse Rd, Moulton Park Northampton NN3 6BF
Audit
MKPCT reserves the right to enter a pharmacy and obtain access to relevant records to undertake an audit of the enhanced service at any time. The objective of the audit would be to ensure that this contract provides value for money to the PCT. The audit would check the adequacy of controls, the integrity and reliability of information for billing in the area under review. This is to ensure that payment is only made for valid work completed. The scope of the audit does not include checks on the quality of activity. Practices would be given one week's notice of attendance and will be required to make the necessary records available. Each auditor would have appropriate authority from the PCT, treat any records viewed with confidentiality, and provide clear ID.

Contacts
Rosa Morris
NHS Milton Keynes & Northamptonshire
Francis Crick House
Summerhouse Road
Moulton Park
Northampton
NN3 6BF

Telephone: 01604 651349  
Rosa.morris@northants.nhs.uk

Tess Watkins (Milton Keynes Chlamydia Screening Co-ordinator)
MK Chlamydia Screening Office
Chlamydia Screening Programme Co-ordinator
624 South Fifth Street
Central Milton Keynes
Tel: 01908 200 933  
cso@gotadsl.co.uk

Children’s Social Care Team (referral & assessment) - 01908 253169.
- Emergency team (i.e. child in immediate risk which cannot wait until the next day) 01908 265545.
- FAST Team (contact if unsure whether a situation warrants a referral) 01908 253169

Brook Clinic 01908 669215

Sexual Health Outreach Nurses (based at Brook MK - 624 South Fifth Street, Milton Keynes
- Maggie Burchell 07864 946573
- Ella Morris 07912 732005

1 Fraser Guidelines – based on a House of Lords Ruling; A health professional can give advice or treatment to a person under 16 without parental consent providing they are satisfied that:
- The young person will understand the advice;
- The young person cannot be persuaded to tell his or her parents or allow the doctor to tell them that they are seeking contraceptive advice;
- The young person is likely to begin or continue having unprotected sex with or without contraceptive treatment; and
- The young person’s physical or mental health is likely to suffer unless he or she receives contraceptive advice or treatment.

1 Guidance available at www.dh.gov.uk/sexualhealth
Signatures:
Before payment will be made each contractor must sign the portfolio contract (separate document). Two signed copies of the portfolio contracts must then be returned to Anne-Marie Frost at NHS MK & Northamptonshire. The relevant PCT Manager will then countersign the agreement & return your copy back to the pharmacy.

The pharmacy must also submit a list of accredited pharmacists delivering the service at this branch together with the signed contracts portfolio.

Name of pharmacy
Address of pharmacy

OCS Code

Name of accredited Pharmacist who will oversee delivery of the service in this pharmacy:

<table>
<thead>
<tr>
<th>Name</th>
<th>Certificate enclosed</th>
<th>Evidence of CPD enclosed</th>
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<tr>
<td>………………………………………………..</td>
<td>Yes / No (Delete as needed)</td>
<td>Yes / No (Delete as needed)</td>
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